

Care Management Connection

A publication of the Michigan Care Management Resource Center



May, 2017

Volume 2 Issue 5

MiCMRC CE Offering: Educational Webinar Series on Social Determinants of Health

Coming up in June, MiCMRC is pleased to announce that we have partnered with the Michigan Community Health Workers Alliance (MiCHWA) to offer a Care Management/Care Coordinator Educational Webinar Series addressing Social Determinants of Health (SDOH). MiCHWA has established itself as the Community Health Worker (CHW) information hub for the state of Michigan. MiCHWA provides information about the CHW role, standardized CHW education curriculum, resources to support CHW employment, and research to make the case for why CHWs are essential health care team members.

Webinar Information and Registration

Date and Time: Wednesday June 7th 2-3 pm

Title: Team Based Care Related to Addressing Social Determinants of Health

Presenter: Cherry Health and Alcona Health Center

Facilitator: Rebecca Lindsay, M.P.H., Michigan Community Health Workers Alliance

Register [HERE](#)

The purpose of this webinar is to provide examples of how integrated care teams identify roles and communicate in order to effectively provide care to clients and address Social Determinants of Health. Webinar panelists will present information about their roles on the care team, team communication strategies, and addressing social determinants of health.

Continuing Education for June 7, 2017

Nursing and Social Work CE Contact Hours: 1.0

“Michigan Care Management Resource Center is an approved provider with the Michigan Social Work Continuing Education Collaborative”. Approved Provider Number: MICEC 110216

This continuing nursing education activity was approved by the Ohio Nurses Association, an accredited approver by the American Nurses Credentialing Center’s Commission on Accreditation. (OBN-001-91)

Webinar Information and Registration

Date and Time: Wednesday June 21st 2-3 pm

Title: Impact of SDOH on Chronic Conditions

Presenter: Melanie Brim, MHA, Michigan Health Council

Register [HERE](#)

The purpose of this webinar is to enhance the understanding of how social determinants of health impact chronic conditions. The webinar will also describe potential strategies and interventions for addressing SDOH as a care management team, and the importance of addressing SDOH to improve patient outcomes.

Continuing Education for June 21, 2017

Social Work CE Contact Hours: 1.0

“Michigan Care Management Resource Center is an approved provider with the Michigan Social Work Continuing Education Collaborative”. Approved Provider Number: MICEC 110216

Nursing:

This activity has been submitted to the Ohio Nurses Association for approval to award contact hours. The Ohio Nurses Association is accredited as an approver of continuing nursing education by the American Nurses Credentialing Center’s Commission on Accreditation. (OBN-001-91)

UPCOMING EVENTS



Click on the dates below to register for MiCMRC Complex Care Management Courses:

June 19-22, 2017, Lansing

MiCMRC CARE MANAGEMENT EDUCATIONAL WEBINARS

Date and Time: Wednesday June 7th 2-3 pm

Title: Team Based Care Related to Addressing Social Determinants of Health

Presenter: Cherry Health Care and Alcona Health Center Teams

Facilitator: Rebecca Lindsay, M.P.H., Michigan Community Health Workers Alliance

Register [HERE](#)

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To view additional upcoming webinars see page 2

The Michigan Care Management Resource Center supports ambulatory practices statewide to implement and build upon Patient-Centered Medical Home (PCMH) and PCMH Neighborhood (PCMH-N) capabilities related to care management, population management, self-management support, and care coordination. MiCMRC provides foundational and longitudinal curriculum, tools and resources to assist practices with developing a sustainable, evidence-based clinical model for care management activities. Support for the Michigan Care Management Resource Center is provided by Blue Cross® Blue Shield® of Michigan as part of the BlueCross Value Partnerships program. Michigan Care Management Resource Center is not affiliated with or related to Blue Cross Blue Shield of Michigan nor Blue Cross Blue Shield Association.



Nursing and Social Work continuing education opportunity. For more information visit www.micmrc.org/continuing-ed

MiCMRC Questions?
For questions please [Contact Us](#)

Share Your Success Stories

Submitting your success story is as easy as clicking on the following link:
[Share Your Success Story](#)

For help submitting your success story contact us at <http://micmrc.org/contact-us>

2017 MiCMRC Care Management Educational Webinars

Date and Time: Wednesday June 7th 2-3 pm

Title: Team Based Care Related to Addressing Social Determinants of Health

Presenter: Cherry Health Care and Alcona Health Center Teams

Facilitator: Rebecca Lindsay, M.P.H., Michigan Community Health Workers Alliance

Register [HERE](#)

Date and Time: Wednesday June 21st 2-3 pm

Title: Impact of SDOH on Chronic Conditions

Presenter: Melanie Brim, MHA, Michigan Health Council

Register [HERE](#)

Date and Time: Tuesday July 11th 2-3 pm

Title: Applying a Patient-Centered Design to Improve Educational Materials on Advance Care Planning

Presenters: Kathryn Shindeldecker and Kristen Hurst, University of Michigan

Register [HERE](#)

Date and Time: Wednesday July 12th 2-3 pm

Title: Tobacco Dependence Treatment - Putting the Guidelines into Practice

Presenter: Patricia Heiler, MPH, Michigan Department of Health and Human Services

Register [HERE](#)

Date and Time: Wednesday July 26th 2-3 pm

Title: Breast and Cervical Cancer Control Navigation Program

Presenter: E.J. Siegl, BSN, OCN, MA, CBCN, Program Director, MDHHS

Register [HERE](#)

Date and Time: Wednesday August 9th 2-3 pm

Title: Colorectal Screening

Presenter: Abby Moler, American Cancer Society

Register [HERE](#)

Date and Time: Wednesday August 23rd 2-3 pm

Title: The Power of Prevention- Helping Your Patients Reduce Their Cancer Risk

Presenter: Danielle Karsies, MS, RD, CSO, Michigan Medicine Cancer Center

Register [HERE](#)

Date and Time: Wednesday September 20th 2-3 pm

Title: HPV Vaccine

Presenter: Abby Moler, American Cancer Society

Register [HERE](#)

Date and Time: Wednesday October 11th 2-3 pm

Title: Breast Cancer Screening

Presenter: Abby Moler, American Cancer Society

Register [HERE](#)



MiCMRC Complex Care Management Course Registration

The MiCMRC Complex Care Management course is designed to prepare the healthcare professional for the role of Complex Care Manager. Course content is applicable to all Care Managers in the ambulatory care setting, working with complex patients.

The training format for the MiCMRC CCM course consists of: a one-hour introductory live webinar, two days for recorded webinar self-study (approximately 6 hours of self-study) and two days of in person classroom instruction.

****For High Intensity Care Model Managers (HICM) ONLY-** HICM participants are required to complete the MiCMRC CCM course and two subsequent HICM self-study online modules. Details about the HICM online modules will be provided during the CCM course day 1 webinar.

Upcoming course dates and course registration:

June 19-22 | Lansing, MI | [REGISTER HERE](#) | Registration deadline: June 15th, 2017

July 10-13 | Lansing, MI | [REGISTER HERE](#) | Registration deadline: July 6th, 2017

July 24-27 | **Grand Rapids, MI** | [REGISTER HERE](#) | Registration deadline: July 20th, 2017

August 14-17 | Lansing, MI | [REGISTER HERE](#) | Registration deadline: August 10th, 2017

NOTES: If you have 15 or more Care Managers in your area and would like the MiCMRC team to provide a regional training at your location please submit your request to: micmrc-ccm-course@med.umich.edu

For questions please contact : micmrc-ccm-course@med.umich.edu

MiCMRC Approved Self-Management Support Courses and Resources Update

To access the list of the MiCMRC approved Self-Management Support courses, [Click Here](#). The list of MiCMRC approved Self-Management Support Courses contains a detailed summary of each course, with associated objectives, location, cost and more.

Additionally, MiCMRC has collected resources for Self-Management Support including: websites of interest, publications, tools, videos, and even patient materials. MiCMRC's "Self-Management Support Tools and Resources" document offers an at a glance list and summary of these resources, along with descriptions and website links for quick access. For "Self-Management Support Tools and Resources" [Click Here](#).

Both of these documents can also be accessed on the MiCMRC website home page <http://micmrc.org/>

BCBSM Revised Provider Delivered Care Management Training Requirements

BCBSM has revised the BCBSM Provider Delivered Care Management training requirements for Care Managers (CM) and Qualified Health Professionals (QHP). To learn more about the revised BCBSM training requirements, please contact the staff person responsible for coordinating care management services at your practice's Physician Organization (your practice manager should be able to give you contact information for the Physician Organization). Also, at a glance training information is available here: <http://micmrc.org/training/supported-programs/pdem>

Blue Cross Blue Shield of Michigan
Online Provider Delivered Care Management Billing Training course

The Blue Cross Blue Shield of Michigan (BCBSM) Provider Delivered Care Management (PDCM), Blue Distinction Total Care (BDTC) and High Intensity Care Model (HICM) Billing Online Course is now offered via web-based training. The PDCM/BDTC/HICM Billing Course is available for viewing at your convenience.

To access the Blue Cross PDCM/BDTC/HICM Billing Online Course [click here](#).

To access the Blue Cross PDCM/BDTC Payment Policy and Billing Guidelines [click here](#)

Blue Cross PDCM/BDTC/HICM Webinar Offered Monthly

On a monthly basis, Blue Cross will conduct a question and answer session via WebEx relating to questions you may have after you've completed the online PDCM/BDTC/HICM Billing Online course regarding these programs. They are scheduled for the first Thursday of each month from 12:00 noon – 1:00 p.m. for the remainder of 2017. Dates and WebEx information:

- June 1, 2017
- July 6, 2017
- August 3, 2017
- September 7, 2017
- October 5, 2017
- November 2, 2017
- December 7, 2017

To join this meeting (Now from mobile devices!)

1. Go to <https://bcbsm.webex.com/bcbsm/j.php?MTID=m9e19c18ee71d2a4203d6087055092b77>
2. If requested, enter your name and email address.
3. If a password is required, enter the meeting password: pgip
4. Click "Join".
5. Follow the instructions that appear on your screen.

Teleconference information

1. Please call one of the following numbers:

Toll-Free: 1-800-4625837

Local: 1-313-2254000

2. Follow the instructions that you hear on the phone.

Your Cisco Unified MeetingPlace meeting ID: 734 134 932

MiCMRC **Recorded** Webinars - Earn FREE CE

What: MiCMRC recorded webinars offering continuing education contact hours are available for CE credit at no cost

Who: CE Credit is available to both Nurses and Social Workers. Webinars are open to all

When: Recorded webinars available on demand

Where: To view all available recorded webinars and apply for CE Credit

<http://micmrc.org/continuing-ed>

Recorded Webinars Available for CE Credit

Specific Screening Tools for Adverse Childhood Experiences (ACEs) and Behavioral Health

Jane Turner, MD; Laurisa Cummings, LMSW

Nonpharmacological Approaches for Behavioral & Psychological Symptoms of Dementia

Presented by Linda Keilman, DNP, GNP-BC

Nonpharmacological Approaches for Pain Management

Presented by Linda Keilman, DNP, GNP-BC

Nonpharmacological Approaches for Depression

Presented by Linda Keilman, DNP, GNP-BC

Overview of Current Opioid Use in Michigan

Presented by Catherine Reid, MD

Understanding the Complexities of Cognition

Presented by Linda Keilman, DNP, GNP-BC

2015 Updated BEERS Criteria

Presented by Kim Moon PharmD



For questions, please submit to
micmrc-requests@med.umich.edu



Announcing New Online “Basic Care Manager Program”

Learn at your own pace, whatever time is best for you!

The Michigan Care Management Resource Center presents an online learning opportunity for Care Managers. The “Basic Care Management Program” addresses Care Manager foundational skills for daily work, using an interactive format.

Consists of a series of online modules. Each module has brief 15-30 minute lessons; ideal for the busy learner

Modules include:

- Medication Management
- Advance Care Planning
- Palliative Care
- Transitions of Care
- 5 Step Process
- Patient Centered Care Planning
- Role of the Care Manager

The Basic Care Management Program is NOW AVAILABLE!

Continuing Education

MiCMRC Basic Care Management Modules provide both nursing and social work CE contact hours

For complete details about the “Basic Care Manager Program” visit: micmrc.org

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