

# MiCMRC is now MICMT!

- January 1, 2019 the Michigan Care Management Resource Center (MiCMRC) along with the Michigan Pharmacists Transforming Care and Quality (MPTCQ) joined together to create a new organization called the Michigan Institute for Care Management and Transformation (MICMT)
- Stay tuned as we transition to our new MICMT website Fall 2019
- For questions contact [micmt-requests@med.umich.edu](mailto:micmt-requests@med.umich.edu)



# MICMT Mission & Vision

The Michigan Institute for Care Management and Transformation (MICMT) will work with Physician Organizations to expand the provider delivered care management model within outpatient primary and specialty care clinics to improve quality of care and decrease the cost of care for Michigan residents.

## MICMT will:

- convene thought leaders, care managers, and PO leaders throughout the state to support collaboration and disseminate best practices
- support the development and implementation of best-practice infused care management strategies within Michigan Pos
- develop and maintain a library of materials, self-learning modules, and training opportunities that support the programs and goals described above
- align efforts along a common set of success metrics, which include both outreach and outcomes (quality/ utilization) metrics, and provide evaluation of those metrics at a PO and state level



# MICMT Strategy

1



Engage with POs and other care management stakeholders to gather best practices and provide a supportive care management community.

- Quarterly, 30-minute phone conversations with MICMT leadership
- Convene all of the POs in the state in at least 1 meeting around team-based care management in 2019 and both regional and statewide meetings in 2020
  - “Office Hours” for Pharmacy, Social Work, and Nursing
  - MICMT Advisory Council

2



Boost PO formal commitment to care management through the development and implementation of care management strategic plans.

3



Support expanded role of POs in care management training through new training program and guidelines

- New CCM training program survey recently released!
- New CCM program likely to be available mid-summer
- Develop a toolkit to support care management program development.

4



Evaluate the BCBSM care management program with regards to a scorecard, 4 selected outcomes metrics (A1c, CBP, EDU, IPU) and overall outreach to the BCBSM population.

