

# MiCMRC CM 101- Roadmap v16 10.10.17

Step 1:  
CM Introduction

Step 2:  
CM Basics

Step 3:  
Ongoing Development

## ***Engage in CCM Training Required***

### **CCM Course**

- 6 hours online
- 2 days in person

### **Self-Management Course**

### **Program Specific Modules**

#### ***Optional***

### **7 eLearning Self-Study Modules \***

- Role of CM
- Care Planning
- Medication Management
- Advance Care Planning
- Palliative Care
- Transitions of Care
- 5 Step Process

#### **Resources:**

- CM Program Specific Resources
- CM Implementation Guides
- Documentation Templates
- Roles and Responsibilities
- Job Descriptions

#### **Suggested Experiences:**

- Shadow CM
- Shadow other team members

## ***Explore CM Online Resources Optional***

### **100 Recorded Webinars \***

Recommended are:

- Case Load Management
- Motivational Interviewing
- Chronic Condition Specific Webinars
- Pain Management
- Gaps in Care Process Improvement
- Advanced Care Planning

#### **Resources:**

- Care Management Billing Resources
- Care Management Assessment and Screening Tools

### **5 Chronic Condition Pages:**

- COPD
- HTN
- Diabetes
- Asthma
- CHF

#### **Chronic Condition**

##### **Page Resources:**

- CM Interventions
- Quick Tools
- Evidenced based guidelines
- Action plan
- Patient interventions
- Patient handouts

### **9 Topic Pages**

- Advance Care Planning and Palliative Care
- Pediatrics
- Medication Management
- Transitions of Care
- Team Based Care
- Chronic Conditions
- Quality & Population Health Management
- Elderly Population
- Behavioral Health

#### **Topic Page Resources:**

- Best Practices
- Webinars
- Tools
- Resources
- Websites

## ***Experience Live Resources Optional***

- Care Management Connection Newsletter
- CMRC Monthly Live Webinars \*
- Care Manager Success Stories
- Team Based Success Stories

\* Qualify for Longitudinal Learning Credits