

Moderate Care Management Webinar: Pertinent Links

A. Standards of Practice for Case Managers

Case Management Society of America

<http://www.cmsa.org/portals/0/pdf/memberonly/StandardsOfPractice.pdf>

B. 5-Step Process links:

MiPCT: from micmrc website: <http://mipct.micmrc.org/webinar-information>

December 5, 2012 Webinar: [Care Management 5-Step Process Details: Focus Referral, Screening, Enrollment](#)

December 12, 2012 Webinar: [Care Management 5-Step Process Details: Focus Referral, Screening, Enrollment - 5 Step Process Part 2](#)

Case Management Society of America:

<http://www.cmsa.org/portals/0/pdf/memberonly/StandardsOfPractice.pdf>

C. MCM Training requirements link:

<http://mipct.micmrc.org/implementation-guide> Pages 13-14

D. Motivational Interviewing link:

<http://www.motivationalinterview.net/>

<http://www.ncbi.nlm.nih.gov/pmc/articles/PMC2231547/>

http://www.nova.edu/gsc/forms/mi_rationale_techniques.pdf

<http://www.ncbi.nlm.nih.gov/pmc/articles/PMC3042340/> *Improving Chronic Care,*

type in search bar, "Motivational Interviewing" for offerings

E. Self-Management link:

Approved Self-Management Courses

This document provides a list of MiPCT approved self-management courses to be used to prepare care managers for their role. Descriptions of the available programs, content, training dates and locations, cost and contact information are included.

<http://mipctdemo.wordpress.com/care-management-resource-center/mipct-approved-training-programs-self-management-support-mcm-program-summary-32712/>

<http://mipct.org/care-management-resource-center/self-management-resources/>

F. Ongoing Educational Requirements – 12 hrs/year (micmrc website)

<http://mipct.org/mipct-monday-flash/> Go down page until you reach this heading:

Now Available: 2013 Learning Activity and Care Manager Education Requirements– A User’s Guide

G. Teach back reference / resource links:

<http://www.nchealthliteracy.org/toolkit/tool5.pdf>

<http://www.ahrq.gov/professionals/quality-patient-safety/quality-resources/literacy-toolkit/healthliteracytoolkit.pdf>

H. Documentation requirements for G-code billing link:

G-code billing

Blue Cross Blue Shield of Michigan

This document is a list of frequently asked questions regarding Provider Delivered Care Management. It was drafted by Blue Cross Blue Shield of Michigan. Billing and coding information on the initial G-codes used for billing care management activities for MiPCT patients begins on the bottom of page 4.

http://mipctdemo.wordpress.com/resources/mipct-documents-and-presentations/pdcm_faq_2012-10-08-3/

Access the link titled ‘PDCM_FAQ_2012-10-8’.

I. MiPCT Patient List

The webinar describes the data fields included in the MiPCT patient list, identifies MiPCT evaluation metrics and describes the process steps to utilize the MiPCT patient list for identification of potential care management patients. A recording of the webinar and a pdf of the power point slides are available.

<http://mipct.org/resources/presentations/>

J. Registry Usage:

<http://www.hrsa.gov/healthit/toolbox/HealthITAdoptiontoolbox/EvaluatingOptimizingandSustaining/diseaseregistry.html>

K. Diabetes Clinical Pathway

(Posted on MiCMRC website)

L. What is Care Management?

Michigan Care Management Resource Center

<http://micmrc.org/care-management>

M. Templates for Documentation

Michigan Care Management Resource Center

The documents originated from Geisinger Health System and have been modified to meet the documentation requirements for the MiPCT project. Use of these tools will facilitate compliance with documentation requirements.

<http://mipct.micmrc.org/geisinger-complex-care-manager-licensed-tools>

*Private side. Login required.